

ISO 9001:2015

Foundation Course (2350) CQI and IRCA

Course Aim

The aim of this course is to provide the knowledge and understanding of the ISO 9001:2015 standard and how it can be used to develop and improve quality management systems. This course aims to develop the understanding of how to create a successful quality system, to understand what is required and how to apply these standards to the organisation. This course will provide delegates with an insight into the important world of quality standards, their development and the certification process.

This course will equip delegates with an understanding of the development and application of Quality Management techniques and how the ISO 9001:2015 standard is interpreted and implemented.

On completion of the course we expect delegates to be able to:

- Describe the purpose of a quality management system with relevance to the 7 principles of quality management
- Explain the purpose, content and interrelationships of ISO 9000, ISO 9001, and ISO 9004
- Interpret the requirements of ISO 9001 in the context of an effectively implemented business management system

Course Duration

This is a 1 day course.

Agenda

- Background to Quality Assurance
- Setting quality objectives
- The ISO 9001:2015 series standards
- Measurement and analysis
- Process Approach
- Continual improvement
- The 7 quality management principles
- Organisational Context
- ISO 9001 clause requirements
- Risk based thinking

Certification

Delegates successfully completing the course will receive a CQI and IRCA Certified training accredited certificate (2350).

Who Should Attend?

This course is aimed at delegates who may be within a managers/supervisors role, those with potential quality roles or anyone wishing to understand and assess the impact and relevance of quality management to their organisations. This course would also be useful to delegates who need an introduction to quality assurance or those wishing to attend the CQI and IRCA Certified training 2-day auditor course without prior experience of quality systems.

Safety / Value / Availability / Support